Post Hurricane Matthew FLASH Report #5
October 20, 2016 – 1200 hrs

Emergency Operations Center Level: 2 (Partial-Activation) 8am – 5pm

EOC Information:

St. Johns County Emergency Operations Center hours of operation will be 8am – 5pm as we continue recovery operations. Citizens Information Line, 904.824.5550 will continue to answer citizen’s questions regarding recovery from Hurricane Matthew from 8am – 5pm.

Hurricane Matthew Assistance Available:

- A Hurricane Matthew Recovery Assistance Center will be open on Friday, October 21, 2016 at the Galimore Center at 399 Riberia St, St. Augustine, FL 32804 from 10am to 4pm. The following agencies will be there to assist residents in recovering from Hurricane Matthew:
  - American Red Cross
  - United Way
  - Catholic Charities
  - Florida SBDC Network
  - U.S. Department of Housing and Urban Development (HUD)
  - U.S. Small Business Administration (SBA)
  - Federal Emergency Management Agency (FEMA)
  - Florida Department of Children and Families (DCF)
  - Florida Department of Elder Affairs
  - Florida Department of Economic Opportunity (DEO)
  - Florida Division of Emergency Management
  - Florida Department of Financial Services, Division of Consumer Services
  - St. Johns County Animal Control
  - People’s Trust Insurance Company
  - CareerSource

- Disaster unemployment assistance now available. To file a Disaster Unemployment claim, go to [https://connect.myflorida.com](https://connect.myflorida.com) or call 1-800-681-8102.

- FEMA Disaster Survivor Assistance Teams will be canvassing affected neighborhoods throughout the community offering assistance to those in need. There will also be FEMA Disaster Survivor Assistance Teams available at the Solomon Calhoun Center at 1300 Duval St.
The Small Business Administration (SBA) offers disaster assistance to businesses and residents of Florida affected by Hurricane Matthew. The disaster declaration covers the counties of Flagler, Putnam, Saint Johns and Volusia in Florida, which are eligible for both Physical and Economic Injury Disaster Loans from the SBA.

- Businesses and nonprofits can apply for up to $2 million to repair or replace disaster damaged real estate, machinery, equipment, inventory, and other business assets. Loans for working capital, known as Economic Injury Disaster Loans, are available even if the business did not suffer any physical damage.

- Homeowners can apply for up to $200,000 to repair or replace disaster damaged real estate. Homeowners and renters can apply for up to $40,000 to repair or replace damaged personal property including automobiles.

Interest rates are as low as 4 percent for businesses, 2.625 percent for private nonprofit organizations, and 1.563 percent for homeowners and renters, with terms up to 30 years. The SBA customizes loan amounts and terms based on each applicant’s circumstances.

Applicants may be eligible for a loan amount increase up to 20 percent of their physical damages, as verified by the SBA for mitigation purposes. Eligible mitigation improvements may now include a safe room or storm shelter to help protect property and occupants from future damage caused by a similar disaster.

The SBA offers several ways to apply for a disaster loan: online application via SBA’s secure website at https://disasterloan.sba.gov/ela; or download an application from www.sba.gov/disaster. For information or to request application forms, call the SBA’s Customer Service Center at 800-659-2955 (800-877-8339 for the deaf and hard-of-hearing) or send an email to disastercustomerservice@sba.gov.

The filing deadline to submit applications for physical property damage is Dec. 16, 2016. The deadline for economic injury applications is July 17, 2017.

- FEMA Individual Assistance - Homeowners, renters and business owners in St. Johns County may apply for federal disaster assistance for uninsured and underinsured damages and losses resulting from Hurricane Matthew.

Survivors are encouraged to register with FEMA as soon as possible

- Online at DisasterAssistance.gov, or
- On the FEMA Mobile App, or by
- Calling 800-621-3362 (FEMA). Applicants who use 711 or Video Relay Service may also call 800-621-3362. People who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585.
- The toll-free numbers are open from 7 a.m. to 10 p.m., seven days a week.
- Multilingual operators are available. Press 2 for Spanish and press 3 for other languages.
Assistance for eligible survivors can include grants for temporary housing and home repairs, and for other serious disaster-related needs, such as medical and dental expenses or funeral and burial costs.

**Human Services:**

- Water and food is available for distribution to those in need at the Solomon Calhoun Center shelter. **FEMA Disaster Survivor Assistance Teams will also be available at the Solomon Calhoun Center at 1300 Duval St. offering assistance to those in need.**

**Debris Removal:**

- Curbside Collection of Storm Debris:
  - Debris contractors are collecting storm-related debris throughout St. Johns County.
  - Storm Debris must be piled at the curb.
  - Do not bag, barrel, or mix with household waste.
  - Furniture will be collected by the contractors, not your regular household garbage collection.
  - Please separate debris into piles; construction debris, white goods, furniture and yard trash.
  - Debris contractors will make multiple passes until clean-up is complete.
- **St. Johns County has begun clean-up on the County’s 42 miles of coastline in the wake of Hurricane Matthew. Debris removal crews began on Vilano Beach and will move north along the coast to Ponte Vedra Beach. Crews will are cleaning the south beaches at Summer Haven and proceed north to St. Augustine Beach until all beaches have been cleaned.**

**Local Actions/Activities:**

- Please see the following link for updates and recovery information in regard to Post Hurricane Matthew for St. Johns County [http://www.co.st-johns.fl.us/index.aspx](http://www.co.st-johns.fl.us/index.aspx)
- For the most up-to-date information regarding the City of St. Augustine recovery from Hurricane Matthew please visit: [http://www.citystaug.com/alert_detail.php](http://www.citystaug.com/alert_detail.php)
- St. Johns County Chamber of Commerce has provided the following information to assist businesses in recovering from Hurricane Matthew [http://asoft8232.accrisoft.com/staugustine/index.php?src=gendocs&ref=businesscontinuity](http://asoft8232.accrisoft.com/staugustine/index.php?src=gendocs&ref=businesscontinuity)

For further information please contact
**St. Johns County Emergency Management - 904.824.5550**