Post Hurricane Matthew FLASH Report #8
October 27, 2016 – 1200 hrs
Emergency Operations Center Level: 2 (Partial-Activation) 8am – 5pm

EOC Information:

St. Johns County Emergency Operations Center hours of operation will be Monday – Friday, 8am – 5pm as we continue recovery operations. Citizens Information Line, 904.824.5550 will continue to answer citizen’s questions regarding recovery from Hurricane Matthew from 8am – 5pm. The EOC will be closed Saturday and Sunday.

Hurricane Matthew Assistance Available:

- FEMA Individual Assistance - Homeowners, renters and business owners in St. Johns County may apply for federal disaster assistance for uninsured and underinsured damages and losses resulting from Hurricane Matthew.

Survivors are encouraged to register with FEMA as soon as possible

- In person at the Disaster Recovery Center (listed below)
- Online at DisasterAssistance.gov, or
- On the FEMA Mobile App, or by
- Calling 800-621-3362 (FEMA). Applicants who use 711 or Video Relay Service may also call 800-621-3362. People who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585.
- The toll-free numbers are open from 7 a.m. to 10 p.m., seven days a week.
- Multilingual operators are available. Press 2 for Spanish and press 3 for other languages.

Assistance for eligible survivors can include grants for temporary housing and home repairs, and for other serious disaster-related needs, such as medical and dental expenses or funeral and burial costs.

- A Disaster Recovery Center has opened in St. Johns County to help survivors affected by Hurricane Matthew’s severe storms and flooding that affected the area.

The location of the center is:
St. Johns County Wind Mitigation Building
3111 Agricultural Center Drive
St. Augustine, FL 32092
Open Monday - Saturday
Disaster Recovery Centers serve as one-stop shops for eligible storm survivors seeking one-on-one help. Representatives from the Florida Division of Emergency Management (FDEM), the Federal Emergency Management Agency (FEMA), the U.S. Small Business Administration (SBA) and various state agencies will be at the center to answer questions Monday through Saturday from 9 a.m. to 6 p.m. The center is closed on Sundays.

Many services available at disaster recovery centers are also available by calling the FEMA helpline at **800-621-3362**. Survivors with questions regarding the application or the appeals process, or who need to register for assistance, may visit online at DisasterAssistance.gov or by phone (voice, 711 or relay service) at **800-621-3362**. (TTY users should call **800-462-7585**.) The toll-free lines are open 7 a.m. to 10 p.m. seven days a week.

- The Small Business Administration (SBA) offers disaster assistance to businesses and residents of Florida affected by Hurricane Matthew. The disaster declaration covers St. Johns County, which is eligible for both Physical and Economic Injury Disaster Loans from the SBA.
  
  - Businesses and nonprofits can apply for up to $2 million to repair or replace disaster damaged real estate, machinery, equipment, inventory, and other business assets. Loans for working capital, known as Economic Injury Disaster Loans, are available even if the business did not suffer any physical damage.
  
  - Homeowners can apply for up to $200,000 to repair or replace disaster damaged real estate. Homeowners and renters can apply for up to $40,000 to repair or replace damaged personal property including automobiles.

  Interest rates are as low as 4 percent for businesses, 2.625 percent for private nonprofit organizations, and 1.563 percent for homeowners and renters, with terms up to 30 years. The SBA customizes loan amounts and terms based on each applicant’s circumstances.

  The SBA offers several ways to apply for a disaster loan: online application via SBA’s secure website at https://disasterloan.sba.gov/ela; or download an application from www.sba.gov/disaster. For information or to request application forms, call the SBA’s Customer Service Center at 800-659-2955 (800-877-8339 for the deaf and hard-of-hearing) or send an email to disastercustomerservice@sba.gov.

- Disaster unemployment assistance now available. To file a Disaster Unemployment claim, go to https://connect.myflorida.com or call 1-800-681-8102.

**Debris Removal:**

- St. Johns County has launched a Hurricane Matthew Cleanup Program with dedicated webpage, social media program to keep residents updated. It will help local residents and businesses track the debris removal program and know when their neighborhoods will be serviced next. Located at [www.sjcfl.us/hurricanematthewcleanup](http://www.sjcfl.us/hurricanematthewcleanup), the website provides
progress updates, a pick-up schedule listing specific streets to be served, and a map that allows visitors to track which areas have already received an initial pickup of debris.

- You can view Hurricane Matthew Debris clean-up maps for the City of St. Augustine at the following website http://www.citystaug.com/alert_detail.php.

- St. Johns County Hurricane Matthew Debris Removal Program by the numbers:
  - Total Square Miles to Clear - 602
  - Miles of Coastline to Clear - 42
  - Debris Removal Regions - 18
  - Regional Debris Staging Areas - 6
  - Debris Removal Crews - 60
  - Total Debris Collected to Date - 158,000 cubic square yards

- St. Johns County is cleaning debris off the County’s 42 miles of coastline in the wake of Hurricane Matthew. Debris removal will continue until all beaches have been cleaned. You can view the beach debris clean-up progress map here: http://www.sjcfl.us/hurricanematthewcleanup/index.htm.

**Local Actions/Activities:**

- Mickler’s Landing public parking area and all related facilities are closed due to the site being utilized as a staging area for equipment, containers, and debris associated with post-Hurricane Matthew cleanup. Contractors will work from Mickler’s south to the GTMNERR and Mickler’s north to the St. Johns County line. Heavy equipment will be present on the beach from 7:30 a.m. to 5:30 p.m. daily until clean-up efforts are completed. Public access to the Mickler’s Landing parking lot will be restored from Saturday mornings through Sunday evenings to allow access to the beach. All visitors are encouraged to exercise caution when visiting Mickler’s Beach.

- St. Johns County has reopened vehicular beach access between the Ocean Trace Road Ramp and the Dondanville Road Ramp. Vehicular access will be permitted from 8 a.m. through 7:30 p.m. daily.

- Please see the following link for updates and recovery information in regard to Post Hurricane Matthew for St. Johns County http://www.co.st-johns.fl.us/index.aspx

- For the most up-to-date information regarding the City of St. Augustine recovery from Hurricane Matthew please visit: http://www.citystaug.com/alert_detail.php.

For further information please contact
St. Johns County Emergency Management - 904.824.5550