St. Johns County
Hurricane Irma
Situation Report – 17
Date:  September 15, 2017 | 1300 hrs
www.sjcemergencymanagement.com

**GENERAL INFORMATION**

<table>
<thead>
<tr>
<th>St. Johns County Emergency Operations Center</th>
<th>State of Florida Region 3</th>
<th>Incdent Name: Hurricane Irma</th>
</tr>
</thead>
</table>

| Local State of Emergency Declaration | Number: 2017-4 | Dated: 9-5-17 |
| Governor’s Executive Order | Number: 17-235 | Dated: 9-4-17 |
| Presidential Disaster Declaration | Number: FEMA-4337-DR | Dated: 9-11-17 |

| Emergency Operations Center Activation Level: | Level 2 – Partial Activation / Hours 0800 - 2000 |
| EOC Manager – Contact Information: | Director Linda Stoughton 904-824-5550 office 904-501-6378 cell |
| Sheriff’s Office | 904-824-8304 |
| Public Information Officer – Contact Information: | Michael Ryan 214-493-2983 |
| Location of Incident / Unified Command Post: | St. Johns County EOC |

**CURRENT EVENT STATUS**

St. Johns County continues to assess the damage to our community, We are asking for patience from our residents as we assess all areas of the County, and will provide updates as information becomes available.

Local Impacts:

- Coastal Flood Advisory in effect until 7am September 17. Elevated tide levels and developing onshore winds will combine to generate minor flooding of low areas along the St. Johns River and its tributaries.

**Today** – A 50 percent chance of showers and thunderstorms after noon. Partly sunny, with a high near 87. East wind 6 to 9 mph. New rainfall amounts of less than a tenth of an inch, except higher amounts possible in thunderstorms.

**Tonight** – A 30 percent chance of showers and thunderstorms, mainly before 7pm. Mostly cloudy, with a low around 76. East wind around 6 mph becoming calm after midnight.

**GOVERNMENT / HOSPITAL / AIRPORT STATUS**

<table>
<thead>
<tr>
<th>St. Johns County Government</th>
<th>Status: Operational Emergency Response Operations Continue</th>
</tr>
</thead>
<tbody>
<tr>
<td>St. Johns County Court House</td>
<td>Status: Operational</td>
</tr>
<tr>
<td>City of St. Augustine</td>
<td>Status: Operational</td>
</tr>
<tr>
<td>City of St. Augustine Beach</td>
<td>Status: Operational</td>
</tr>
<tr>
<td>Town of Hastings</td>
<td>Status: Operational</td>
</tr>
<tr>
<td>Flagler Hospital</td>
<td>Status: Closed Residence Halls will open on 9/16 Classes will resume on 9/18</td>
</tr>
<tr>
<td>Flagler College</td>
<td>Status: Operational</td>
</tr>
<tr>
<td>Northeast Florida Regional Airport</td>
<td>Status: Operational</td>
</tr>
</tbody>
</table>

**COMMUNITY CANCELLATIONS / CLOSURES**

Please go to [http://www.sjcfl.us/hurricane/](http://www.sjcfl.us/hurricane/) for all closure and cancellation information

**AREAS REPORTING FLOODING**

- Flagler Estates
- Town of Hastings

**ROAD CLOSURES / BLOCKAGES**

Many roads remain blocked by storm debris and/or flooding. Road and bridge crews are working throughout the County to clear debris from roadways. Please use caution when traveling along roadways.

**UTILITY REPORT**

<table>
<thead>
<tr>
<th>Florida Power &amp; Light (FPL)</th>
<th>Outage: 18,430</th>
<th>Contact: 1-800-4Outage</th>
</tr>
</thead>
<tbody>
<tr>
<td>JEA</td>
<td>Outage: 732 (power)</td>
<td>Contact: 904-665-6000</td>
</tr>
</tbody>
</table>

- JEA has no active boil water advisories.

| St. Johns County Utilities | Outage: None reported | Contact: 904-209-2700 |

- Residents have been asked to conserve water and to reduce toilet flushing.
- A precautionary boil water advisory is in effect for:
  - St. Augustine – Ponce Hall Drive; Ponce Harbor Drive
  - Walden Chase:1600 – 1645 Merroway Lane

A map of the boil water advisory is located at [www.co.st-hns.fl.us/Calendars+/utility.aspx](http://www.co.st-hns.fl.us/Calendars+/utility.aspx)
St. Augustine Utilities  |  Outage:  |  None reported  |  Contact:  |  904-669-0194

- Residents have been asked to conserve water and to reduce toilet flushing.
- City of St. Augustine Public Works Department have isolated a water main break on San Marco Avenue to utility customers in the area bordered by Old Mission Avenue, U.S. 1, Sanchez Avenue and the Matanzas River. When water service is restored, customers in the affected area will be under a boil water notice until further notice. For status updates, visit the city’s Facebook page at www.facebook.com/CityStAug

North Beach Utilities  |  Outage:  |  None Reported  |  Contact  |  904-824-1806

HUMAN SERVICES

- St. Johns County is offering disaster relief assistance for qualifying income-eligible residents that have experienced damage to their homes as a result of Hurricane Irma.
  - For more information on qualifying for disaster relief assistance please call the St. Johns County Housing and Community Development Division at 904.209.1250.
  - A Disaster Recovery Center to help those affected by Hurricane Irma will open at 9 a.m. on Saturday September 16 at the St. Johns County Wind Mitigation Building, 3111 Agricultural Center Drive. The center will remain open from 9 a.m. to 6 p.m. Monday through Saturday for the immediate future.
  - The Florida Small Business Emergency Bridge Loan Program has been activated to support small businesses impacted by Hurricane Irma. Florida Department of Economic Opportunity (DEO) will manage and provide short-term, interest-free loans to small businesses that experienced physical or economic damage during the storm. To complete an application by the Oct. 31, 2017, deadline, or for more information on the program, visit www.floridadisasterloan.org. For questions regarding the Emergency Bridge Loan Program, contact the Florida Small Business Development Center Network at 850-898-3489 or email Disaster@FloridaSBDC.org.

- If you have structural damage concerns, please call St. Johns County Building Services Hotline at 904-827-6836.

- St. Johns County is offering a limited number of free tarps to residents with homes affected by Hurricane Irma. Please call 904.209.1250 in advance to request a tarp that can be picked up at 200 San Sebastian View, SJC Health and Human Services Building during standard business hours.

- Solomon Calhoun Community Center located at 1300 Duval Street, St. Augustine, Florida 32084 (West Augustine) is open for those who still require shelter.

- The Salvation Army will open food canteens to feed St Johns County residents impacted by Hurricane Irma from 12 p.m. to 7 p.m. on September 15, 2017 in front of Hastings Town Hall, 6195 S Main St Ste. A, Hastings, FL 32145 and Flagler Estates Road and Water Office, 9850 Light Avenue in Flagler Estates.
The Salvation Army will also have a food truck roaming on Ocean Boulevard near the airport available for meals for those in need from 5 p.m. to 7 p.m.

Points of Distribution have opened at the following locations with hours of operation being 0800 to 1900 daily:

- Flagler Estates Road and Water District Office at 9850 Light Avenue, Hastings, FL 32145
- Solomon Calhoun Community Center at 1300 Duval Street, St. Augustine, FL 32084

FEMA Individual Assistance - Homeowners, renters and business owners in St. Johns County may apply for federal disaster assistance for uninsured and underinsured damages and losses resulting from Hurricane Irma.

Survivors are encouraged to register with FEMA as soon as possible

- Online at DisasterAssistance.gov, or
- Calling 800-621-3362 (FEMA). Applicants who use 711 or Video Relay Service may also call 800-621-3362. People who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585.
- The toll-free numbers are open from 7 a.m. to 10 p.m., seven days a week.
- Multilingual operators are available. Press 2 for Spanish and press 3 for other languages.

The Small Business Administration (SBA) offers disaster assistance to businesses and residents of Florida affected by Hurricane Irma. The disaster declaration covers St. Johns County, which is eligible for both Physical and Economic Injury Disaster Loans from the SBA.

- The SBA offers several ways to apply for a disaster loan: online application via SBA’s secure website at https://disasterloan.sba.gov/ela; or download an application from www.sba.gov/disaster. For information or to request application forms, call the SBA’s Customer Service Center at 800-659-2955 (800-877-8339) for the deaf and hard-of-hearing) or send an email to disastercustomerservice@sba.gov.

All St. Johns County library branches are open. The Anastasia Island Branch and the Southeast Branch will resume standard business hours on Friday, September 15.

All St. Johns County after-school programs held at the Ketterlinus Gym and the W. E. Harris Community Center will resume on Monday, September 18.

will remain closed through Wednesday, September 20 as it remains a post-impact shelter for residents affected by Hurricane Irma.

The following St. Johns County Parks and Recreation Facilities are closed pending inspections due to Hurricane Irma: Alpine Groves Park; Vilano Boat Ramp; Shands Pier; Riverdale Picnic Area; Bird Island Park; Canopy Park; Vail Park; Palmo Dock; Collier-Blocker-Puryear Park; Solomon Calhoun Center; Ketterlinus Gym; St. John’s County ocean
and fishing pier; Nease beachfront park; The Solomon Calhoun Community Center and Pool (due to sheltering operations).

- Churches and organizations assisting in clean-up from Hurricane Irma are encouraged to register online through Crisis Cleanup at www.crisiscleanup.org. Residents can call the following number to request cleanup - 800-451-1954.

### DEBRIS/HOUSEHOLD WASTE COLLECTION SCHEDULE

- **St. Johns County Solid Waste Service Missed Trash and Recycling Collections:**
  - Standard household waste and recycling collection schedules resume on Friday, September 15th. There will be no make-up collections for missed recycling.
  - Standard yard debris collection schedules will resume Monday, September 18.

- **Curbside Collection of Storm Debris:**
  - Debris contractors will begin collecting storm-related debris throughout St. Johns County in the coming days
  - Storm Debris must be piled at the curb.
  - Do not bag, barrel, or mix with household waste.
  - Debris contractors will make multiple passes until clean-up is complete.

- **City of St. Augustine vegetative waste pickup will start on Saturday, September 16. There will be a total of two pickup passes.**

### LOCAL ACTIONS

- **Due to the ongoing Hurricane Irma response and recovery effort, the St. Johns County Board of County Commissioners regular meeting scheduled for Tuesday, September 19 has been cancelled. In addition, the budget hearing previously scheduled for September 19 has also been cancelled, and the state has waived all budgetary timelines.**

- **The Final Action on the proposed Substantial Amendment to the Community Development Block Grant Consolidated Plan and the 2016-2017 Annual Action Plan, previously scheduled for the September 19, 2017 Board of County Commissioners regular meeting, has been moved to the next regularly scheduled meeting on October 3, 2017.**

- **St. Johns County Road and Bridge crews continue road clearing operations throughout the County.**

- **St. Johns County athletic fields are closed until debris can be cleared and necessary repairs completed. Residents and visitors are encouraged to exercise extreme caution if visiting St. Johns County parks due to fallen trees, damaged equipment, and standing water.**

- **Due to significant damage, erosion, and debris, as a result of Hurricane Irma, St. Johns County is urging all residents and visitors to avoid the beach, beach access points, and walkovers until further notice. Swimming in the ocean is also discouraged due to high surf, rip currents, and debris.**
As we transition to a Level 2 Activation, Situation Reports will now be issued once a day. The next Situation Report will be issued at 1300, Friday, September 15, 2017.