Post Hurricane Irma FLASH Report #4
September 20, 2017 – 1500 hrs
Emergency Operations Center Level: 3 (Recovery Operations) 8am – 5pm

Flash reports will only be issued when new or vital information comes available.

EOC Information:
St. Johns County Emergency Operations Center has moved into Recovery operations with hours of operation being 8am – 5pm, Monday - Friday.

Human Services:

- Power Outages:
  - FPL - 10
  - JEA - 0

- FEMA Individual Assistance - Homeowners, renters and business owners in St. Johns County may apply for federal disaster assistance for uninsured and underinsured damages and losses resulting from Hurricane Irma.

Survivors are encouraged to register with FEMA as soon as possible in the following ways:
  - At the Disaster Recovery Center at the St. Johns County Wind Mitigation Building, 3111 Agricultural Center Drive. Open 9:00 am – 6:00 pm, 7 days a week.
  - Online at DisasterAssistance.gov, or
  - Calling 800-621-3362 (FEMA). Applicants who use 711 or Video Relay Service may also call 800-621-3362. People who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585.
  - The toll-free numbers are open from 7 a.m. to 10 p.m., seven days a week.

As of this morning, 3,882 individuals and/or families have applied for FEMA Individual Assistance in St. Johns County.

- The Solomon Calhoun Post Impact Shelter has been closed.

Debris Removal:

- Debris contractors have begun collecting storm-related debris throughout St. Johns County. To assist the County in expediting curbside storm debris removal:
  - Please place storm debris in the right of way at the curb
Debris must be three feet from utility boxes, mailboxes, hydrants, and other obstacles.
Debris collection crews will not pick up bags, containers, leaves, or small debris.
Please separate vegetation from all other storm-related debris.
Bagged vegetative debris (leaves) will be picked up on regularly scheduled garbage collection days.

- For questions please contact the St. Johns County Solid Waste Department at 904-827-6980.

**Local Actions/Activities:**

- Due to significant erosion caused by Hurricane Irma, the Roscoe Boulevard Bridge north of Landrum Lane will be closed for repairs beginning Thursday, September 21. Roscoe Boulevard will be closed to thru traffic from Landrum Lane to Canal Boulevard, and will remain closed until the full damage assessment and necessary repairs have been completed.

- If your home or property has suffered damage as a result of Hurricane Irma, please complete a Storm Damage Report online at - [https://www.sjcpa.us/storm-damage-report/](https://www.sjcpa.us/storm-damage-report/)

  Alternatively, you may send an email to sjcpa@sjcpa.us with your name and address or call the St. Johns County Property Appraiser’s office at (904) 827-5500 to report your damage.

- Please see the following link for updates and recovery information in regard to Post Hurricane Irma for St. Johns County [http://www.sjcfl.us/hurricane/index.htm](http://www.sjcfl.us/hurricane/index.htm)

  **For further information please contact**
  St. Johns County Emergency Management - 904.824.5550